President Mildred García

It has long been said that great universities are sanctuaries; sacred places where diversity, exploration, and innovation transform not just the students themselves, but also the world in which they live and work. At Cal State Fullerton, our ability to provide such an environment begins with the Cal State Fullerton Police Department, dedicated men and women who ensure our campus’ safety with their own commitment to excellence.

Since 2001, the University Police have been repeatedly accredited by the Commission on Accreditation for Law Enforcement Agencies (CALEA), having reached its highest award, “Flagship” status, in 2007 and 2010. Moreover, in 2013, they became the first higher education police department in California to receive the CALEA Accreditation with Excellence Award.

It is my pleasure to work and grow with the Cal State Fullerton Police Department, as they share the same passion and desire for student success as I do. I applaud their excellent work and am proud of the sanctuary for learning they create for our faculty, staff, students, and extended campus community.

Danny Kim

Vice President of Administration and Finance / CFO

The health and success of an educational institution certainly lies in its commitment to high quality education, but this can only occur when its constituents feel safe and secure to live, work, do research and learn in their environment. We are very fortunate in that we have a highly trained and dedicated Police Department at Cal State Fullerton. Their high achievements through the Commission on Accreditation for Law Enforcement Agencies are a testament to their consistent and continual support of the University’s mission and their individual and collective desire to do their best each and every day.

The University Police focuses on a community policing philosophy that engages its population and becomes integrated into the everyday activities of the campus. Whether by car, motorcycle, bicycle or on foot, the men and women of the University Police watch over the campus to serve as a resource and to protect the campus community. Strong leadership combined with dedicated department personnel in our University Police Department demonstrates the high standards for which we continually strive in the Division of Administration and Finance.
| Message from our Chief                     | 2 |
| Department Organizational Chart          | 3 |
| Department Announcements                 | 4 |
| Department Goals and Attainment Report   | 5 |
| CALEA Accreditation                      | 11 |
| Crime Prevention                         | 12 |
| RAD Program                              | 13 |
| Investigations                           | 14 |
| Patrol Operations                        | 15 |
| Records Bureau                           | 16 |
| Communications                           | 17 |
| Emergency Preparedness                   | 18 |
| Irvine Campus Operations                 | 20 |
| Extraordinary Activities                 | 21 |
| Campus Statistics                        | 26 |
On behalf of the dedicated men and women of the University Police Department, I proudly present our annual report that highlights the accomplishments and activities of the California State University Fullerton Police Department. This past year has been filled with pride at the accomplishments, yet with a touch of sadness as well. Debbie Ellis, our department’s CALEA Accreditation Manager for many years, passed away in September, leaving us with heavy hearts and some big shoes to fill. As a testimony to her hard work and expertise, the University Police’s accomplishments qualified us to be assessed under the Gold Standard Assessment Model, CALEA’s highest award. By October, 2013, the University Police had had successfully completed the process and became the first higher education institution police department in California to achieve the CALEA Accreditation with Excellence Award.

The University Police Department had transitions in personnel through promotions and changes in assignments this past year. Interim Administrative Captain John Brockie was permanently assigned this position to become the first permanent Captain in the University Police’s history. Captain Brockie’s duties cover a wide variety of areas that include Accreditation, Records, Community Service, Investigations and Emergency Management. It is an extremely large and demanding task, but Captain Brockie consistently shows his leadership and ability to handle these areas with professionalism and a positive attitude. Additional permanent promotions this year were Jose Rosales to Corporal and Peter Dupree to Sergeant, both exemplary officers and deserving of their permanent promotions.

Other changes this year include the hiring of Vanessa Casteneda as the Front Counter Supervisor where she oversees the front counter student staff, manages the Live Scan services and serves as the primary interface with the general public. Chris Weems and Dylan Sweaza were hired as full-time Dispatchers to bring our total number of highly qualified, full-time Dispatchers to six.

Lieutenant Scot Willey continues to provide great leadership to the Operations Division. Promotions and changes within the division included Officer Autumn Hollyfield moving from Patrol to Investigations. Corporal Jesse Blanpied is our singular Motor Officer, manning the first motorcycle patrol unit at Cal State Fullerton. This unit in particular has made University Police much more visible to the campus community and heightened safety awareness for our faculty, staff and students. Officer Chauncey Fonner headed our Bike patrol, utilizing not only his bicycle and law enforcement skills, but also his teaching skills to local law enforcement agencies in Bike Patrol courses. Sergeant Peter Dupree and Corporal Jose Rosales were appointed as Crisis Negotiators for the North County Special Weapons and Tactics (SWAT) Team, as confirmation of their skills and willingness to expand their expertise to surrounding communities.

In the fall of 2013, the Student Housing Crime Prevention and Resource Center concept and establishment was so successful that it received the International Association of Chiefs of Police’s Motorola Webber Seavey Award for Quality in Law Enforcement, and ranked in the top twenty programs in the country.

The following pages of this report will highlight the accomplishments of each unit of our Department over the past year. As you read this report you will gain a better understanding of the professionalism in our service to you and the quality of work that is performed by each and every member of our outstanding University Police Department.
Department Announcements

**Employee of the Quarter**

**First Quarter**
- J. Martinez
- Cpl. Launi
- G. Nguyen
- V. Castaneda

**Second Quarter**
- K. Kuroda
- Ofc. Perez

**Third Quarter**
- Cpl. McClain

**Fourth Quarter**
- C. Chambers
- B. Ramirez
- Cpl. Rosales

**Awards**

- Ofc. Miller
- S. Fisher
- Certificate of Commendation
- University Outstanding Staff Employee

**Promotions**

- Peter Dupree to Sergeant
- Jose Rosales to Corporal
- John Brockie to Captain

**New Hires**

- Dispatcher Chris Weems
- Dispatcher Dylan Sweaza
- Front Counter Supervisor Vanessa Castaneda

- Ofc. Perez
- Cpl. Rosales
- Capt. Brockie
Departmental Goals & Attainment Report

GOAL ONE
CRIME PREVENTION & COMMUNITY SERVICE
Provide services that assist in the prevention of crime, contribute to a safe environment and are of service to the campus community.

OBJECTIVE 1
Continue high visibility through the use of vehicles, motorcycles, bicycles, electric carts, and foot patrols for Police and Community Service Officers. In addition to crime prevention, personal contacts and customer service should be a primary focus during patrol.

☑ ATTAINED: The total number of area checks, patrol checks, bike checks, and foot patrols increased by 2,359 in 2013 compared to 2012.

OBJECTIVE 2
Provide crime prevention training for students, faculty, and staff to decrease crime campus wide. Target crime prevention programs by crime type and location based on crime analysis and community perceptions of crime.

☑ ATTAINED: 45 crime prevention presentations were provided to the campus community on various crime prevention topics.

OBJECTIVE 3
Work with the Inter Fraternity and Pan-Hellenic Councils, Freshman 100 classes, Housing and Athletics to reduce alcohol abuse and sexual assaults.

☑ ATTAINED: Community Services provided 5 risk management, alcohol abuse, and sexual assault presentations for the Inter Fraternity and Pan-Hellenic Councils.

OBJECTIVE 4
Partner with Student Recreation Center, Health Center, and the WoMen’s Center to provide Rape Aggression Defense (RAD) classes on both the main campus and the Irvine Campus

☑ ATTAINED: Two RAD classes were hosted by the University Police Department during 2013.

OBJECTIVE 5
Attend orientation programs and table resource events to inform the campus community of services provided by the Police Department and the Crime Prevention Unit.

☑ ATTAINED: Community services provided 22 tabling events to inform the campus community of services provided by the Police Department.

OBJECTIVE 6
Assist the Department in attaining CALEA accreditation during the scheduled onsite for 2013 by showcasing crime prevention programs and presentations provided to the campus community.

☑ ATTAINED: The University Police Department was awarded the CALEA Gold Standard with...
Excellence award and was reaccredited for the 5th time. There was a collaboration strategy with the Accreditation manager regarding crime prevention programs that were presented to the campus community.

OBJECTIVE 7
Increase awareness of what suspicious activity is and how to immediately report the activity.

☑ ATTAINED: The Housing Community Resource Center opened in August of 2013. The innovation program was selected as a top 25 Weber-Seavey Award winner.

GOAL TWO
INVESTIGATIONS
Identify, apprehend, and prosecute individuals involved in criminal behavior.

OBJECTIVE 1
Maintain a high closure rate on all Part I offenses, re-contact victims to complete follow-up investigations and assist patrol officers with their assigned investigations.

☑ PARTIALLY ATTAINED Our clearance rate for all Part I offenses was 12.33 %. Investigators completed multiple follow up investigations and assisted patrol officers in both preliminary case investigation and searches.

OBJECTIVE 2
Reduce bicycle thefts, laptop thefts and other property crimes through statistical analysis, deployment of personnel and educational programs.

☑ ATTAINED: Bicycle thefts decreased 13% in 2013. Both patrol personnel and investigators were deployed to locations on campus that were established as habitual theft hot spots.

OBJECTIVE 3
Make the prevention and investigation of property theft a priority and provide information and assistance to victims. Coordinate with the Crime Prevention Unit, the university community and outside agencies to provide public information on the prevention of property crimes.

☑ ATTAINED: Investigators coordinated with the Crime Prevention unit sharing a focus on laptop, bicycle and cell phone thefts on the CSUF campus. The Crime prevention unit conducted 45 crime prevention presentations, 22 tabling events and 2 RAD classes to the campus community in 2013. Victims of crimes were provided resources, Marsy’s rights cards and Investigators followed up with victims regarding potential leads, obtaining valuable information that was imputed into a nationwide Automated Property System.

OBJECTIVE 4
Assist with the scheduled 2013 onsite with the National Accreditation from the Commission on Accreditation for Law Enforcement Agencies (CALEA). Prepare the appropriate documentation related to the Investigations unit and assist in achieving reaccreditation status.

☑ ATTAINED: Investigators assisted in providing information required in specifics CALEA
University Police had a very successful CALEA on-site. Not only was CSU Fullerton University Police re-accredited, through the Gold Standard Assessment process we obtained Accreditation with Excellence status in 2013.

OBJECTIVE 5
Improve the management and service of outstanding arrest warrants and ‘due diligence’ documentation. Utilize and update the warrant service manual. Provide additional training to sworn personnel in the following areas: Search & Seizure updates, Hit and Run follow up investigations, Evidence processing and documentation.

☑️ ATTAINED: The warrant service manual was updated. Individual case files were created on those subjects with outstanding warrants. Due diligence documentation, including dates of warrant service and officers involved are added to the manual. Briefing trainings were conducted in addition to multiple emails to sworn personnel, regarding search & seizure, crime scenes, report writing, traffic collision investigation and case filings with the OCDA’s office.

OBJECTIVE 2
Reduce Response times through effective strategies. Identify areas that can improve when Officers are responding to all types of crimes and what causes delays, if any.

☑️ ATTAINED: In 2012, the average response time was 8:32 with an average of 30 incidents per day. In 2013, the average response time dropped slightly to 8:00 with an average of 99 incidents per day. More attention is needed in the way that calls are dispatched and logged and the way Officers and CSO’s respond, which will be our focus for 2014.

OBJECTIVE 3
Continue to identify appropriate methods of effectively addressing public safety needs at the Housing area, including enforcement and crime prevention presentations. Seek to enhance patrol efforts by deploying Officers specifically assigned to the housing area.
ATTAINED: With the recent addition of the Housing Community Resource Center, the UPD has begun to effectively address safety needs like never before in the Housing area. Our Crime Prevention Officer, CSO’s, and other Police Officers attributed a total of 45 crime prevention presentations, 22 tabling events, and 4 DUI related presentations, all in the Housing area. Beside the regular presence of Police and Community Service Officers, Patrol Officers have also increased their presence. Area and Patrol checks rose from 1,461 in 2012 to 1,689 in 2013. Bike Patrols in the Housing area grew from only 31 in 2012 to 211 in 2013. There was a slight decrease in foot patrols in the Housing area from 534 in 2012 to 422 in 2013 which can be attributed to the constant presence by the Police Corporal and Community Service Officers.

OBJECTIVE 4
Maintain a high priority in Driving Under the Influence (DUI) enforcement. Continue participation with the county-wide DUI taskforce. Help to foster DUI awareness by providing education programs for the campus community.

ATTAINED: Although our actual DUI arrests dropped from 186 in 2012 to 139 in 2013, this is still a record number of DUI arrests for a small agency working within a one mile jurisdiction. CSUFPD Officers have arrested around 395 DUI offenders over the last three years which is far above and beyond all CSU’s in the system. We continue to be awarded the Mothers Against Drunk Drivers Deuce Award and have created our own Ashley Nelson Award in honor of a CSUF student tragically killed in 2007 by a DUI driver. We continued to participate in around 7 different county wide DUI taskforce’s and saturation patrols. Our Motor Officer cited 443 violators out of 723 traffic stops. He advised 129 pedestrians of violations and added 76 foot patrols of the campus. The Motor Officer personally advised 272 out of the 610 Directive 16 violators, and handled 17 traffic collision related calls to our Department.

OBJECTIVE 5
Continue to deploy personnel, primarily the new Police Motor, in relation to recognized traffic safety concerns, with a focus on vehicle and pedestrian safety on and around the campus.

ATTAINED: The Police Motor program has exceeded expectations in related to all traffic and pedestrian safety issues on and around the campus. Our Motor Officer cited 443 violators out of 723 traffic stops. He advised 129 pedestrians of violations and added 76 foot patrols of the campus. The Motor Officer personally advised 272 out of the 610 Directive 16 violators, and handled 17 traffic collision related calls to our Department.

OBJECTIVE 6
Examine career development opportunities and support training for all personnel that will enhance promotional readiness as well as develop skills that will continue to fulfill the needs of the department.

ATTAINED: Police officers attended 772 hours of POST approved training as well as in house and other career related training. Police dispatchers attended 76 hours of POST approved training. Support staff attended on campus job specific as well as off campus training related to their duties. Student workers were provided job specific training from on campus and off campus instructors.
OBJECTIVE 7
Have at least (2) UPD Officers attend the New Mexico Institute of Technology Explosive Training to enhance the ability of first responders when and if confronted bombing incident on campus. This training will give officers the ability to identify different explosive devices and methods of deployment. Training will be funded with UASI funds.

☑ NOT ATTAINED: The two officers identified for the program were unable to attend the course during 2013, however they have been scheduled to attend in early 2014.

OBJECTIVE 8
Send a minimum of two patrol officers to Tactical Emergency Casualty Care for Law Enforcement. Training will be funded with UASI funds.

☑ ATTAINED: Nine patrol officers successfully completed the course. In addition, 23 Community Service Officers also completed the course.

OBJECTIVE 1
Provide semi-annual training for CERT and Building Marshals

☑ PARTIALLY ATTAINED: Building Marshals received training twice in 2013, but the CERT members were only able to meet once. The CERT organization needs to have two non-UPD coordinators to help organize more CERT-directed activities.

OBJECTIVE 2
Attend the annual IAEM (International Association of Emergency Managers) in Reno.

☑ ATTAINED: Attended and was a presenter on a panel discussion for Active Shooter scenarios on college campuses.

OBJECTIVE 3

☑ ATTAINED: All checklists were reviewed and updated. “On-A-Page” documents were also created for every EOC position. These will be very useful for training purposes and to clarify EOC member responsibilities.

OBJECTIVE 4
Organize at least one functional exercise with on-campus emergency response groups (BMT, CERT and Facilities Operations DOC).

☑ NOT ATTAINED: Two on-campus exercises are planned for the next year.

GOAL FOUR
Multi-hazard Emergency Preparedness
Maintain a coordinated, comprehensive and operational emergency response program and planning process.

OBJECTIVE 1
Ensure all officers, dispatchers, and front counter personnel receive necessary update training on the use of the Live Scan terminal, RIMS, the radio system, records requirements, CLETS and DMV computers to facilitate more

GOAL FIVE
Effective Handling of Communications & Records
Provide services in Communications and Records that enhance the efficiency of the department & assist patrol officers, investigators & the University community.

OBJECTIVE 1
Ensure all officers, dispatchers, and front counter personnel receive necessary update training on the use of the Live Scan terminal, RIMS, the radio system, records requirements, CLETS and DMV computers to facilitate more
effective communications and to maintain compliance requirements.

☑️ ATTAINED: All department personnel were trained on the new equipment, i.e., RIMS Mobile and Panasonic network video camera system.

OBJECTIVE 2
Ensure all department personnel are aware of the necessary reports, citations, and other data that is required as proof of our maintaining accreditation status. Ensure all CALEA standards are met when implementing new equipment and programs. Complete training for all personnel on all new directives that are being implemented. Ensure the department is ready for a successful reaccreditation onsite this summer.

☑️ ATTAINED: Provided all department personnel training of new directives at June 2013 meeting. Received the 5th CALEA award and achieved the Gold Standard in Public Safety Excellence in November 2013.

OBJECTIVE 3
Meet all required reports for Clery Act, UCR, DOJ, and Chancellor’s Office. Ensure all statistical data is accurate by confirming data and preparing required reports. Attend training as needed to ensure all legal requirements and revisions are met for Police records and campus reports.

☑️ ATTAINED: In 2013, Records personnel attended Clery Act training and P.O.S.T. Records training courses ensuring accurate statistical reporting to all CSU, state and federal agencies.

OBJECTIVE 4
Ensure the most effective and efficient handling of property that comes into the department’s control. Provide training for all front counter personnel on all duties and stress customer service skills. Ensure the procedures for all front counter activities reflect current requirements and practices.

☑️ ATTAINED: Provided property procedure and quality customer service training to all front counter personnel in April and August of 2013.

OBJECTIVE 5
Maintain an adequate supply of keys and enter data on the key authorizers, issuance and return of keys into the FAMIS program. Implement procedures to place and maintain the appropriate holds on student key holders in CMS.

☑️ ATTAINED: Implemented and trained front counter staff on key procedures and polices August 2013. Reorganized key storage system of over 3500 keys as well as update key authorizers campus wide.

OBJECTIVE 6
Maintain the Employee Pull Notice information on all University drivers that are sent to University Police to be entered. Ensure the posting of the correct data on Learner Web is maintained for both employees and students.

☑️ ATTAINED: Updated INF254 online form November 2013 and implement new procedure for daily download to DMV and upload of responses to Learner Web.
On November 17, 2001, Cal State Fullerton’s University Police became one of the first agencies in the CSU system to receive recognition from the Commission on Accreditation for Law Enforcement Agencies (CALEA) as a fully accredited agency. Since then, this three-year award has been given to our police department four consecutive times for demonstrating a commitment to law enforcement excellence by living up to a body of established professional standards and exemplifying the best practices in the conduct of its responsibilities.

As an additional honor, Cal State Fullerton’s University Police were also accredited in 2008 by the International Association of Campus Law Enforcement Administrators (IACALEA).

The Department’s continued adherence to the 464 Professional Standards is part of our dedication to provide the most professional and highest level of service possible to the campus community. For the past three years we have continued our commitment to excellence to achieve CALEA reaccreditation a fourth time, but this time our sights were set higher as we sought CALEA “Gold” for 2013.

In 2011, CALEA introduced a new methodology for assessing agencies seeking reaccreditation in any of its programs. Known as the Gold Standard Assessment (GSA), this voluntary assessment format focuses primarily on processes and outcomes associated with standards specific to agency policies. In short, it works to measure the impact of accreditation as opposed to simply confirming compliance through a file-by-file review. The GSA reviews key issues for the agency and identifies strengths, weaknesses, opportunities, and threats as they relate to standards-based issues.

The University Police Department’s consecutive achievements of accreditation by CALEA in 2001, 2004, 2007 and 2010 qualified our agency to be assessed under the Gold Standard Assessment Model, CALEA’s highest award. By October 2013, University Police had successfully completed the process and became the first higher education institution police department in California to achieve the CALEA Accreditation with Excellence Award.

Sadly, Debbie Ellis passed away before she could witness this extraordinary award bestowed on the University Police Department. However, it is truly because of her lengthy dedication to the process and expertise in guiding the department through its exacting requirements that the University Police Department was able to reach the Gold Standard. For that, we are eternally grateful.
In 2013, the Community Services and Crime Prevention unit led by Corporal Jose Rosales continued with proactive outreach to the campus community through presentations, awareness campaigns, and educational enforcements. There were 45 crime prevention presentations given to various members of the community (staff, faculty, and students). Twenty-two tabling events informed the campus community of the services provided by the University Police Department. This unit also provided alcohol and drug awareness to the campus community, including fraternities and sororities.

This Unit added 6 Community Service Officer (CSO) positions, bringing the total number of CSO personnel to 25. The program continues to maintain a high level of service with a professional relationship with the students, faculty, staff, and campus community. Promotional opportunities in leadership as training officers and supervisor were given within the CSO program.

The CSOs were introduced to Oleoresin Capsicum (OC) training. By completing this training, CSOs are allowed to carry OC Spray on their duty belts. Twenty-five CSOs completed 9 hours of Tactical Casualty Care for Law Enforcement Training. They also completed multiple trainings in areas to include defensive driving, bicycle patrol, radio communication, electric cart operation, and leadership training. Throughout the year, CSOs provided:

- Numerous escorts, site watches, loss prevention stops, and campus patrols
- Auxiliary police support such as opening and securing buildings on campus.
- Diligent watch to decrease thefts at the Bookstore through the loss prevention program.
- Awareness and education to library patrons in an attempt to decrease the loss of personal property.
- Awareness and education to library patrons in an attempt to decrease the loss of personal property.

CSOs continue to play an integral part of the University Police by being the eyes and ears of the department to help to ensure the safety of the campus community.

In August, the University Police, in collaboration with Housing and Residence Life, opened the Housing Community Resource Center (HCRC) located on the first floor of the Cypress Hall. The HCRC provides many resources to students, primarily residents of housing. These services include bicycle registration, crime prevention presentations, campus safety, DUI and drug information, and providing information on law enforcement careers. The HCRC is also a safe zone for students. The HCRC is staffed with both police officers and CSOs and is open from 8:00 am to 10:00 pm Monday through Friday.
RAD Program

By Corporal Iris Cortes

RAD is an internationally recognized program that provides realistic, self-defense training to the female community that is looking to defend themselves against various types of assaults or rape.

It is important for individuals to know how to defend themselves if they are faced with a threatening situation. The program has more than 11,000 R.A.D. instructors at colleges, universities, and law enforcement agencies worldwide.

The 12-hour R.A.D. program is taught over three days and seeks to "empower women to be safe, through self-defense." The first day is mostly bookwork which discusses methods that provide women the knowledge to evaluate potentially dangerous situations so they can make educated decisions about resistance. These methods educate students in regards to dependency on self, decision-making and realization of physical power. The second class session teaches students about body language, awareness, prevention, risk reduction and avoidance, as well as hands-on defense training. The third day has the students review all techniques taught.

Trained and certified Redmen engage the students in mock video-taped scenarios so they can understand the dynamics of an assault.

Many students take the RAD Program after an assault has occurred. They seek the class to learn self-defense techniques that can help prevent future encounters. To learn more about the R.A.D. program see the webpage at http://police.fullerton.edu/RAD. For a preview of the R.A.D. class, watch the course video at http://police.fullerton.edu/rad/video.asp.
The Investigations Unit is overseen by Captain John Brockie. The unit currently consists of one Sergeant, one Corporal and two rotational Investigator positions. The Sergeant assigned to investigations is Nigel Williams and Robert Botzheim is the Corporal. Corporal Paul McClain and Officer Autumn Hollyfield are currently assigned to the rotational investigator positions.

The Investigations unit is responsible for conducting follow-up investigations of criminal activity which occurs on University property. Cases with identifiable offenders are filed on a regular basis with the Orange County District Attorney’s office for criminal prosecution. If the offender is a CSUF student, the case may also be filed with Judicial Affairs for possible administrative action.

The Investigations unit streamlined the criminal case filing process in 2013, by the integration of an electronic filing system. This has resulted in significant cost savings for the department and the reduction of the amount of paper used.

Property crimes from the CSU Fullerton campus are a primary investigative concern. Larcenies account for a large majority of the reports filed with University Police. Investigators work in conjunction with the Community Services Division to keep the University community informed of theft prevention. Unattended personal property accounts for a large majority of larceny cases.

Homeland Security grant. This technology has assisted in obtaining additional evidence for criminal prosecution and also returning found property to members the campus community.

Effective crime scene management by Patrol and Investigators plays a key role in the apprehension of offenders and supporting criminal prosecution. An example of this in 2013 was the discovery of DNA evidence from an auto burglary scene in a campus parking lot. The subsequent DNA analysis resulted in the positive identification of the burglary suspect, who was already in custody for a different offense, and the solving of the case.

Investigators recommend that the campus community maintain a list of serial numbers for their personal property and keep it safe. This will assist in both the prevention effort and greatly increase the recovery of any stolen property.

The Investigations unit acquired cell phone forensic technology in 2013 through a Department of
The Patrol Operations Division provides uniformed patrol services for the Cal State Fullerton main campus and the satellite campus located in Irvine. During the 2013 calendar year, Patrol Officers responded to:

- 10,571 calls for service and 28,900 Officer initiated incidents for a total of 39,471 total incidents, an increase of 7% from 2012.
- A total of 526 felony and misdemeanor arrests were made, a 17% decrease from 2012.

Cal State Fullerton Police Officers issued a total of 1,157 citations in and around the campus. Speeding continues to be a complaint on campus resulting in vigilant enforcement of applicable speed laws. In addition, pedestrian and bicycle related issues resulted in monitoring and enforcement of cross walks around the campus. Pedestrians and motorists alike were subject to citation for failing to heed the red flashing pedestrian lights at signaled intersections. A total of 36 traffic accidents were reported to the University Police Department during 2013, a decrease of 46% from 2012. In addition, our Officers focused their attention on bicycle and skateboard enforcement specified in Presidential Directive 16. A total of 610 violators of stated violations, in addition to current trends, will continue to be the focus of our directed enforcement while maintaining proactive patrols in our jurisdiction. The addition of our new Police Motor Officer in 2013 has had a huge impact on all of these areas with 443 citations out of 723 traffic stops.

In addition to those campus related activities, Cal State Fullerton University Police Officers have partnered with allied law enforcement agencies and participated in a number of joint task force operations throughout the county:

- Gang and probation sweeps
- North County SWAT
- Orange County Gang Task Force
- “Party Patrol” in conjunction with the CSU Health Center grant project
- “Avoid the 28” grant funded driving under the influence saturation program
- Railroad Crossing task force
- “Click it or Ticket” Campaign
- Warrant service operations

A total of 348 citations were issued on campus for moving violations in 2013. Of all of the on-campus citations issued in 2013, 263 were split evenly between stop sign and driving while talking on a cell phone. Cell phone violations are a primary cause for traffic collisions, so the increase in enforcement was paramount to safe driving conditions on and around campus. 156 cell phone violation citations were issued in 2013 as compared to 66 in 2012, an increase of 136%. The safety of all traffic on and around campus is a high priority to our Police Officers.

Our enforcement of the above
The California State University Fullerton Police Records Department is responsible for providing monthly statistics such as Uniform Crime Reporting (UCR) to the Department of Justice, Juvenile Justice and Delinquency Reporting. Additionally, as mandated by the Jeanne Clery Act, all campus crimes must be reported to the Department of Education and published every October in the Cal State Fullerton Police Department’s Clery Act Annual Security report.

These reports along with all other state, federal and university mandated reports are readily available to the public, either online or upon request. The Records Department is responsible for the control and maintenance of all reports and incidents generated by the University Police Department. Their responsibilities include handling of crime reports, collision reports, traffic citations, stolen, stored or recovered vehicles, as well as the processing of arrest reports for the District Attorney’s office.

The public and campus community can contact Records staff to request copies of traffic accident reports, public records and crime incident reports. It is the goal of the Records staff to provide quality service to the public regarding police reports, local records checks and general campus police-related matters.

Services provided by the Records Bureau:
- Assist the public and campus community with public records requests, citation signoffs, key distribution, live scanning services and general information
- Control and maintenance of secure police reports and data entry into police records management systems
- Responsible for issuance and maintenance of records for over 3500 keys as well as the key authorizers campus wide
- Responsible for crime statistic reporting including the usage of state and federal information systems
The California State University Fullerton Police Communications Center serves as the primary answering point for the campus community performing a full range of radio and telephone operational duties in this 24-hour facility.

In 2013, the California State University Fullerton Police Department responded to 10,571 calls for service, over 8,400 emergency 9-1-1 calls, and entered 35,471 police officer initiated incidents into the computer-aided dispatch system.

Communications Dispatchers are responsible for determining the nature and location of the emergency, prioritizing calls for service, and dispatching police, fire, ambulance or other emergency units as necessary and in accordance with State mandated guidelines. They receive and respond to officer requests for information regarding vehicle registration, driving records and warrants. Dispatchers also monitor several complex public safety radio frequencies as well as operate a variety of communications equipment, including radio consoles, telephones and specialized computer systems. Depending on the day of the week, it is not uncommon for the Communication Center to field over 100 incoming calls per day.

**Services provided by the Communications Center:**
- Receive and process 911 emergency calls and routine business calls
- Monitor and operate multiple police and fire frequencies
- Monitor all campus direct emergency alarms
- Conduct inquiries on individuals using the automated wants and warrants system
- Provide the public with basic instructions to safeguard persons in hazardous conditions prior to arrival of trained fire and police
- Provide support to officers in the field, investigative detectives and assist department personnel
- Monitor digital and analog video cameras located throughout the campus
The focus of Emergency Preparedness activities in 2013 was SHELTER IN PLACE. Two audible practice drills were performed in the spring through the campus. During a brief announcement, the campus community was encouraged to evaluate their spaces and determine what plan of action they might take if a call to Shelter In Place was made. Additionally, an excellent, campus-themed video called “Shots Fired On Campus, When Lightning Strikes” was purchased and made available to every faculty member, staff and student through their portals.

**PRACTICE THOSE SKILLS NECESSARY TO SURVIVE & SURVIVE WELL**

The training for sheltering in place proved to be invaluable for those on campus who received the “shelter in place” call on December 12, 2012, and continues to be an experience from which many learned first-hand the importance of knowing what to do.

University Police officers also gained more experience in pursuing an Active Shooter with an off-site training opportunity at a secure site in south Orange County. Armed with guns and simulated ammunition, teams formed tactical groups to practice and sharpen skills in neutralizing a dangerous threat.

The geology of southern California makes us “earthquake country,” so appropriate information continued to support campus material on the Emergency Preparedness website.

Cal State Fullerton continued to participate with millions of Californians in the Great California ShakeOut. This year, on October 17, 2013, the campus community “experienced” an earthquake via an all campus announcement with directions to “Drop, Cover and Hold On,” followed by an invitation to visit the Emergency Preparedness website for more information along with class and office exercises. To reinforce the concept that finding protection rather than fleeing from buildings, twelve “earthquake victims” (theatre students made up by CSUF Theatre make up artist Laura Young) wandered about the campus throughout the day with bright orange Great ShakeOut t-shirts and the message: “Why you should ‘drop, cover and hold on!’” The Quake Cottage, a room on wheels was designed to mimic an 8.0 earthquake and shake its occupants for 30 seconds, was
brought to the campus Quad. Approximately 500 campus personnel (mostly students) got to experience the Quake Cottage. Photos and videos of this event at the Emergency Preparedness website.

Weekly Great ShakeOut messages were sent to the campus community for 6 weeks before the event and were a source of information along with some humor. Touted by the California Earthquake County Alliance as an effective communication tool for the Great ShakeOut, the messages contained tips and thoughtful ideas on getting prepared for earthquakes and other emergency situations. All of these messages are available on the Emergency Preparedness website.

Evacuation drills are disruptive by nature. However, while a class or other campus activity may be cut short for these drills, these drills provide life-saving techniques that all campus personnel must know. Two unannounced evacuation drills are conducted every spring and every fall at both the Main Campus and at the Irvine Campus. Evacuation maps are posted on the Emergency Preparedness website that shows the evacuation locations for every building on the Main Campus. Evacuation maps are posted around the building at the Irvine Campus.

The Emergency Preparedness Facebook page, introduced in 2012, continues to gain followers. It contains videos and emergency tips that would be of interest to the campus community.

The Emergency Preparedness website changes throughout the year to provide videos, links to other sites, and information on current events to help people get prepared.

We are very excited about the growing interest in preparedness training on campus. Police and preparedness concepts blend beautifully together to give the campus community information that protects them in many ways. An educated population is the key to proper response and preparedness. We continually seek student involvement and hope to expand more student involvement next year.

Emergencies cannot be precisely predicted, but as a campus we can certainly be prepared to handle whatever comes our way. Being prepared for earthquakes, storms, workplace violence, or any crisis is a task that takes time and effort, but because of its importance, being prepared is part of what we do. Evacuation drills, audible campus announcements, emails and mock disasters are some of the tools that are used throughout the year to practice those skills necessary to survive and survive well. Find more information at Emergency Preparedness website at: http://prepare.fullerton.edu.
The University Police, Irvine Campus Operations is part of the organizational structure of the California State University Fullerton Police Department. University Police provide uniformed patrol of the Irvine Campus which includes responding to all emergency and non-emergency calls for service, with an emphasis on crime prevention. Community Service Specialists offer security services and assist with lost and found, parking and transportation issues, building lock-up and unlock, and staff our newly added LiveScan services.

Located within the business district of the Irvine Spectrum, University Police provide the services needed that are suitable to an educational setting. There are currently 3,245 students enrolled primarily in majors offered by the College of Business, College of Communications, Health and Human Development, Humanities and Social Services. These students learn in state-of-the-art information technology facilities.

The Irvine Campus students receive the same level of services provided at the Fullerton campus but by a smaller staff. Services provided include Admissions, Registration, Cashiering Academic Advisement, Career and Personal Counseling, Financial Aid Counseling, and Disabled Student Services. Titan Shops, Titan Student Union, Library and Fitness Center are amenities also available for students.
University Police Personnel Extraordinary Activities

CHARITY AND VOLUNTEER ACTIVITIES

Members of the University Police Department pride themselves in getting involved in the community for charity events and other activities to encourage camaraderie and pride in the department. The following are events in which various personnel have been involved in the past year.

Special Olympics Torch Run

Inter-CSU Police Departments Softball Tournament
University Police Personnel Extraordinary Activities

Orange County Sheriff’s Bloodhound Exercise on campus

Mercy House Food Drive

Mo-Vember Cancer Fund Raiser

Annual UPD-Student Housing Softball Tournament
University Police Personnel Extraordinary Activities

UPD Holiday Party

UPD Family Picnic and Volleyball Tournament

UPD Tours to Campus Groups

Tip-A-Cop Special Olympics
Training

Training is an important part of the University Police Department’s formula for an informed and safe campus. In January 2013, University Police personnel conducted an active shooter exercise for all Student Recreation Center staff. Distracted Driving classes let participants “experience” impaired driving. The UPD Bike Patrol allows officers more mobility around the campus.
In Memory of Debbie Ellis
## Campus Statistics

### Petty Theft Location

<table>
<thead>
<tr>
<th>Location</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aloha Java</td>
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<tr>
<td>Arboretum</td>
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<td>Bookstore</td>
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**2013 Petty Theft Total** 136

### Grand Theft Location

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<td>Titan Student Union</td>
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**2013 Grand Theft Total** 24

### Grand Theft Auto Location

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**2013 Grand Theft Auto Total** 12

### Vandalism Location

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**2013 Vandalism Total** 46
### Traffic Collisions

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2013 Traffic Collision Total: 82

### Burglary Locations

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<tr>
<td>St College Bl Structure</td>
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</tr>
<tr>
<td>Titan Student Union</td>
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2013 Burglary Totals: 20
Organizational Values

The University Police Department is committed to providing quality service to the University, to facilitate its academic and community service mission. The University Police Department will successfully meet this challenge by upholding professional standards that embody the following values:

Effective Leadership
This organization will take a leadership role and serve as an active partner in our University Community. We will achieve this through integrity, professionalism, and in guidance in all our community interactions.

Empowerment
This organization encourages individual responsibility, mutual respect, and collaboration to broaden understanding. We will pursue opportunities to grow and develop and actively invest resources and ideas in achieving shared visions and goals.

Service Orientation
This organization seeks to distinguish itself by seizing opportunities to respond and serve our University Community. This is accomplished through a sincere interest in meeting the needs of our customers, and swift response to their concerns.
UNIVERSITY POLICE

MISSION

We are dedicated to ensuring the University community’s right to a crime-free environment through exemplary and professional service.