

CSUF POLICE DEPARTMENT

Cal State Fullerton TitanSafety

*Your Campus Safety App - Strengthening Safety
Through Connection*



What is TitanSafety

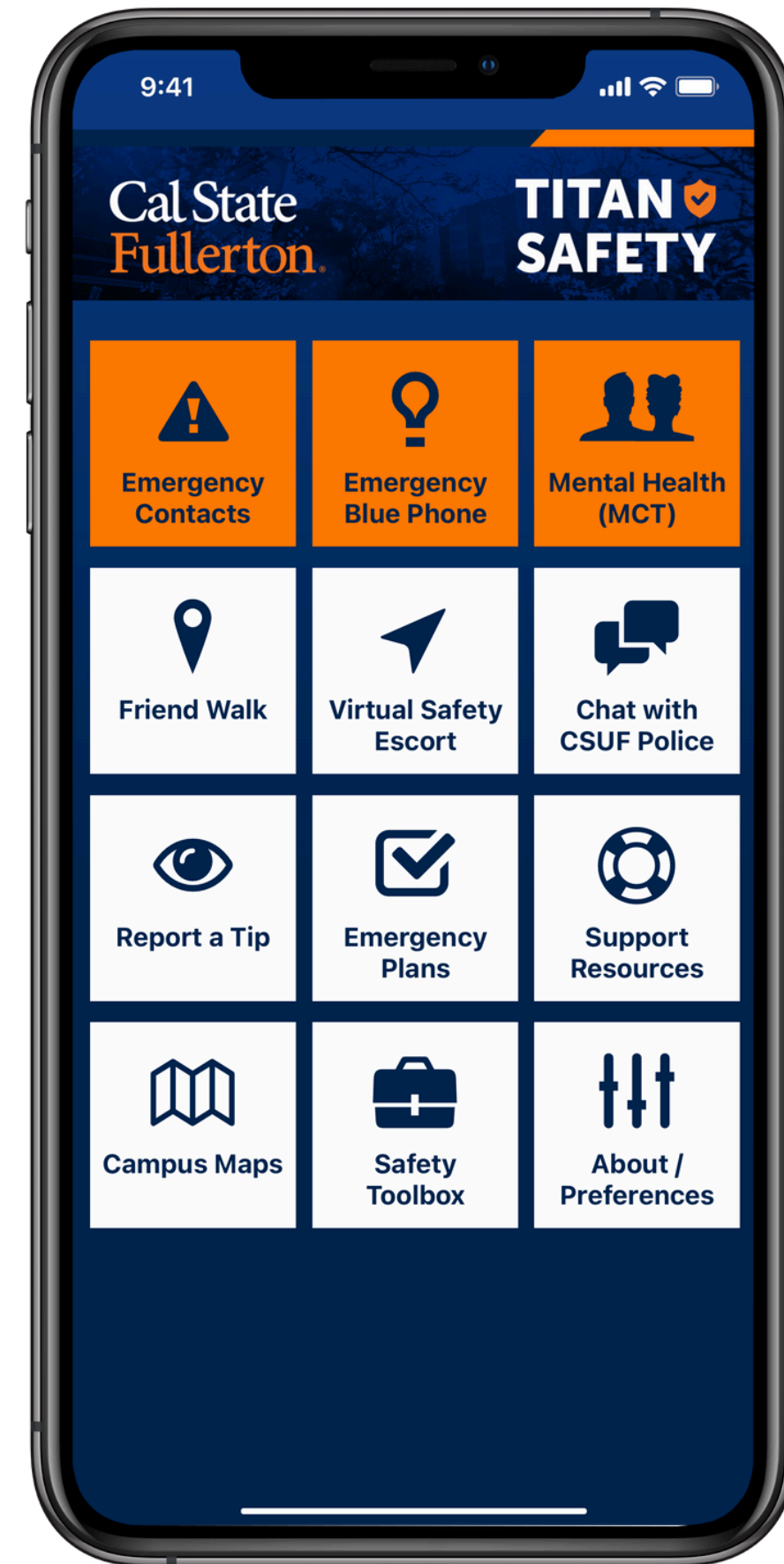
TitanSafety is an all-in-one mobile safety app for Cal State Fullerton's students, staff, faculty, and visitors.

It's designed to help you stay safe on and around campus with a variety of easy-to-use tools.



What are the Main Features?

- Emergency Contacts
- Emergency Blue Phone
- Mental Health
- Friend Walk
- Virtual Safety Escort
- Chat with CSUF Police
- Report a Tip
- Emergency Plans
- Support Resources
- Campus Maps
- Safety Toolbox



Feature Details



Contact the correct department in case of an emergency or a non-emergency concern



Send your location to the CSUF Police Department in real-time in case of an emergency



Reach Counseling and Psychological Services (CAPS) for assistance or to request the Mobile Crisis Team (MCT)



Friend Walk allows a friend to track your real-time location via email or SMS to ensure safe arrival.



Virtual Safety Escort enables the CSUF Police Department to monitor your walk until you safely reach your destination. Once the walk is complete, your location is no longer visible.



Communicate live with the CSUF Police Department via chat



The app offers multiple ways to report safety and security concerns anonymously directly to the CSUF Police Department.



Campus emergency documentation that can prepare you for disasters or emergencies. They can be accessed even when you aren't connected to Wi-Fi or cellular data.



Access support resources in one convenient app to enjoy a successful experience at CSUF.



Campus Maps for navigating the university, a Crime Map for viewing recent incidents on and near campus, and an essential Evacuation Map that directs you to designated gathering points during an emergency.



Enhance your safety with a set of tools provided in one convenient app



Manage your Settings and Notifications

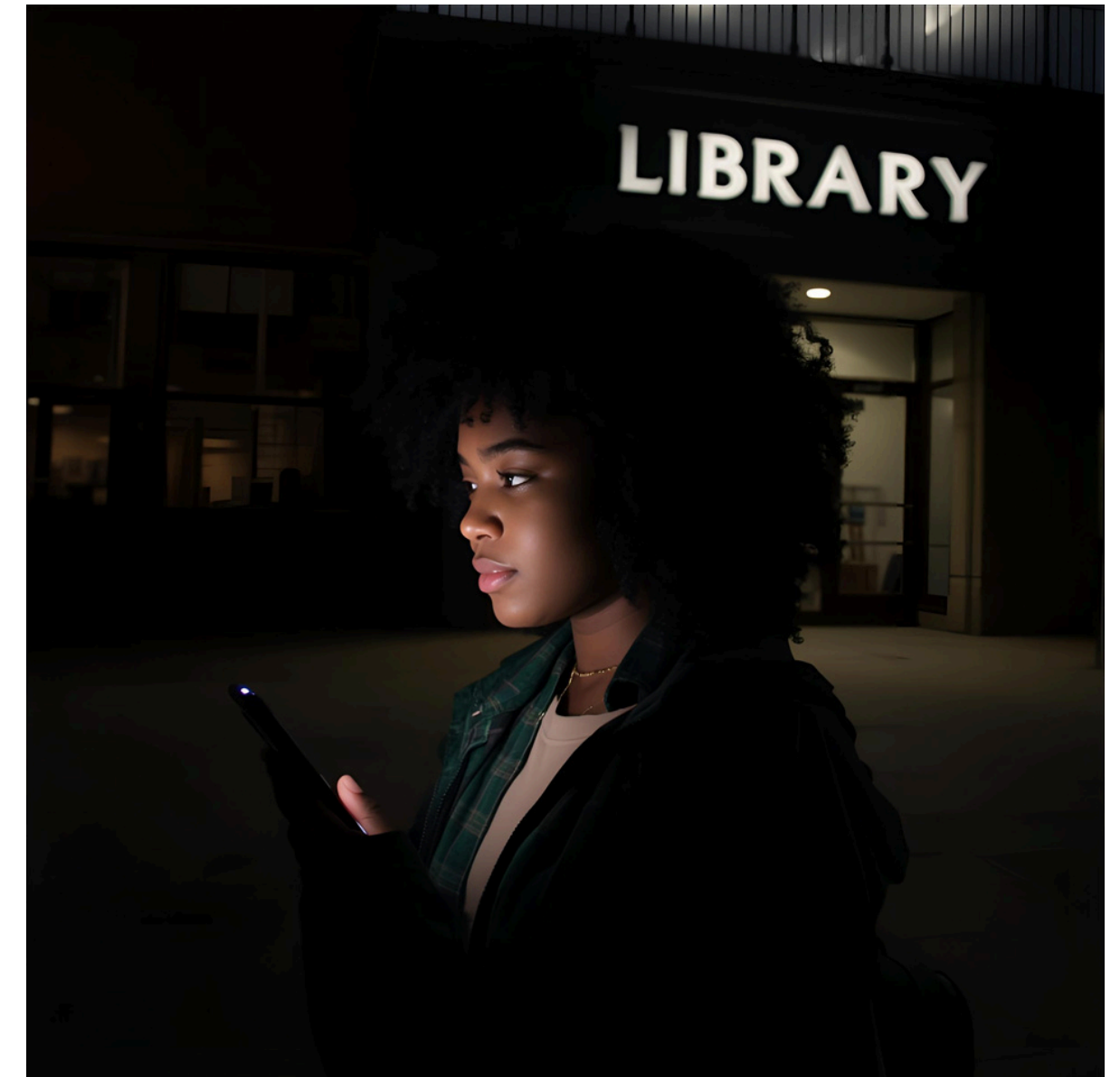
Scenario: The Late-Night Library Walk

Virtual Safety Escort Feature

Scenario: CSUF student Maya is leaving the campus library at 9 p.m. and feels uneasy walking across campus to her vehicle. The lot is dim, foot traffic is low, and she wants someone to watch her walk.

Action: Maya opens the TitanSafety app and activates the “Virtual Safety Escort,” which requests the CSUF Police Department monitor her route. Dispatch instantly receives her name, live location, and the path she is taking.

Result: Dispatch acknowledges the request and begins actively watching Maya’s real-time movement on their monitoring screen, ensuring she reaches her vehicle safely.



Scenario: Leaving Class Flat Tire

Emergency Blue Phone Feature

Situation: Jordan leaves an evening class and finds a flat tire in a quiet parking lot. A car nearby is circling slowly, making Jordan uncomfortable.

Action: Jordan stays inside his locked car and taps “Emergency Blue Phone” in the TitanSafety app. The CSUF Police Department instantly receives the alert and sends a quick message: “Jordan, we see your alert. Are you safe to respond?”

Result: Jordan texts, “Flat tire. Not comfortable outside.” Officers arrive and assist Jordan without requiring a phone call or Jordan having to leave the vehicle.



Scenario: See Something. Say Something.

Report a Tip Feature

Situation: During a late afternoon class, Sam overhears two students arguing in the hallway. One of them mentions “bringing something tonight,” which makes Sam uneasy.

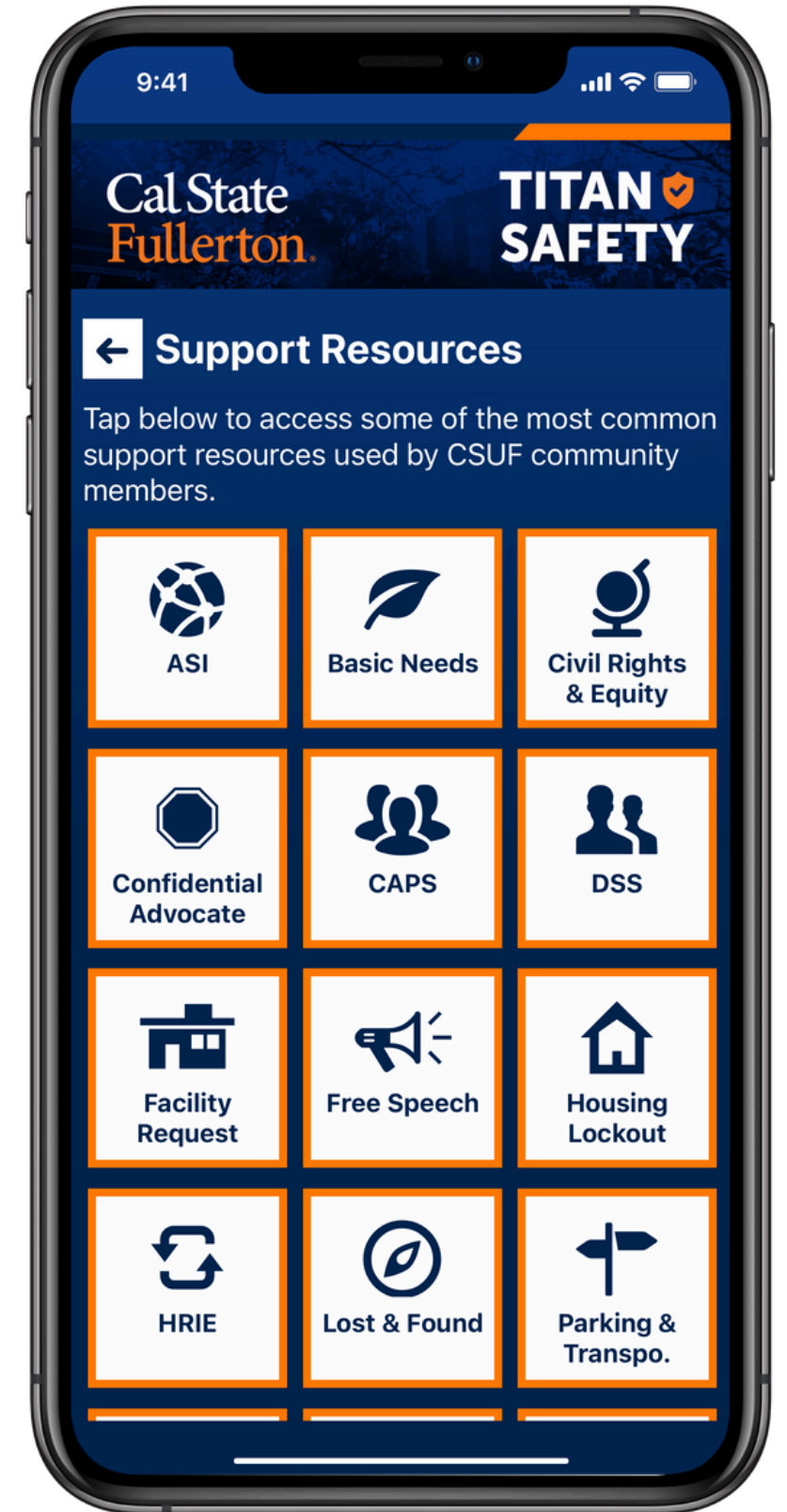
Action: Sam opens the TitanSafety app and uses the "Report a Tip" feature. She submits a quick, anonymous message describing what she heard and the location.

Result: The CSUF Police Department reviews the tip and sends an officer to check the area. The early report helps them intervene before anything escalates.



FAQs

- Question: Where is the app available for download?
 - Answer: Apple App store and Google Play store.
- Question: Is the TitanSafety app free?
 - Answer: Yes
- Question: Is the app always tracking my location?
 - Answer: No, only when you've requested it to do so.
- Question: Are tips submitted through the app truly anonymous?
 - Answer: Yes
- Question: Should I use the app or call 911 off-campus?
 - Answer: Dial 911
- Question: Can I use the app without an internet connection?
 - Answer: Yes, but there is limited functionality.



Your Role?

Become a safety ambassador by downloading the app and encouraging others to do the same.

Download today!



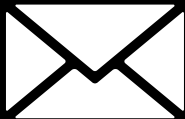
CSUF POLICE DEPARTMENT



Emergency: Call/text 911
Non-Emergency: (657) 278-2515



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Questions regarding the application can be directed to upd.pio@fullerton.edu.

