California State University, Fullerton is now — and must always be — a market place of ideas; a sacred place where diversity, exploration, multi-cultural views, equity, and civil discourse transform not just the students themselves, but also the world in which they live and work. At California State University, Fullerton, our ability to provide such an environment begins with the Cal State Fullerton Police Department, men and women dedicated to listening to the community’s concerns and working collaboratively to solve them so that all Titans feel safe and supported.

In 2016, our University Police received their second CALEA Accreditation with Excellence Award and entered their 15th straight year with CALEA accreditation. They also launched Encouraging a Positive & Interactive Community (EPIC), a community outreach program aimed at maintaining and enhancing “the positive relationship between members of the University Police Department and the diversified campus community we serve through interaction, communication and mutual education.”

I commend our police for these and many other achievements and am honored to serve alongside them, our diverse students, and every member of the Titan Family as we continue our ascension toward becoming the model public comprehensive university of the nation.

The health and success of an educational institution certainly lies in its commitment to high quality education, but this can only occur when its constituents feel safe and secure to live, work, do research and learn in their environment. We are very fortunate in that we have a highly trained and dedicated Police Department at Cal State Fullerton. Their high achievements through the Commission on Accreditation for Law Enforcement Agencies (CALEA) are a testament to their consistent and continual support of the University’s mission and their individual and collective desire to do their best each and every day.

The University Police focuses on a community policing philosophy that engages its population and becomes integrated into the everyday activities of the campus. Whether by car, motorcycle, bicycle or on foot, the men and women of the University Police watch over the campus to serve as a resource and to protect the campus community. Strong leadership combined with dedicated department personnel in our University Police Department demonstrates the high standards for which we continually strive in the Division of Administration and Finance.
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On behalf of the dedicated men and women of the University Police Department, I proudly present our annual report that highlights the accomplishments and activities of the California State University Fullerton Police Department. Once again, we have had a year that has been filled with pride at our accomplishments.

The University Police Department is comprised of a diverse and extraordinary contingent of men and women who dedicate themselves every day to upholding our mission to ensure the University community’s right to be a crime-free environment through exemplary and professional service. This year we were fortunate to add another fine officer to our roster. Officer Matthew Verhulst came to us with police officer experience from both CSU Northridge and CSU San Bernardino for a combined eight years of experience. Officer Verhulst’s experience in the CSU system has enabled him to be an asset to our department right away. To our already distinguished team of University Dispatchers, Courtney Hoetker was added as a part-time dispatcher. Courtney has been a part-time dispatcher for 13 years for the Brea Police Department.

Carl Jones was promoted from interim lieutenant to permanent lieutenant, Patrick Launi was promoted from interim sergeant to permanent sergeant and Jason Miller was promoted from interim corporal to permanent corporal, based on their exceptional performance in the interim position and how they performed in the testing process. Corporal Jose Rosales was reassigned from the Community Services Bureau to the Detective Bureau because of his outstanding performance, and Officer Tom Perez was promoted to corporal and assigned to lead the Community Services Unit.

Captain John Brockie, Captain Scot Willey and Lieutenant Carl Jones continue to show leadership in their roles of overseeing compliance areas, such as Title IX and Clery, and in the thoughtful organization and administration of special events, among the variety of other responsibilities with which they are charged. Patrol Operations continues to proactively patrol the campus and surrounding area to provide a safe environment for our campus community. Investigations, headed by Sergeant Nigel Williams, reviewed approximately 1400 police reports during the year. The motorcycle patrol unit staffed by Corporal Jesse Blanpied and Officer Karlton Bridgewaters continued to heighten safety awareness through education and enforcement in and around the campus community. Sergeant Peter Dupree, Sergeant John Bedell, Corporal Jose Rosales, and Dispatcher Brian Barnes are members of the North County Special Weapons and Tactics (SWAT) Team, a confirmation of their skills and willingness to expand their expertise to surrounding communities.

Many of our staff continue to attend workshops, take on additional assignments and “go that extra mile” to ensure that the Cal State Fullerton University Police is a source of pride, safety and accomplishment for the University. The following pages of this report will highlight the accomplishments of each unit of our Department over the past year. As you read this report, you will gain a better understanding of the professionalism in our service to you and the quality of work that is performed by each and every member of our outstanding University Police Department.

I am so very proud of our team of professionals in the way that they dedicate themselves each and every day in pursuit of a safer learning environment for the California State University Fullerton campus community.

-Safety Today for a Safer Tomorrow-
Department Announcements

Employee of the Quarter

First Quarter
- Rachel Junn
- Lt. Jones

Second Quarter
- Cpl. Botzhim
- CSO Figueroa

Third Quarter
- Cpl. Blanpied
- Sue Fisher
- CSO Salazar

Fourth Quarter
- CSO Chumbe
- CSO Nalasa
- CSO Supv. Ruiz

Awards

- Exceptional Performance: Sue Fisher, CSO Salazar, CSO Nalasa
- Exceptional Performance: CSO Figueroa, CSO Chumbe

New Hires

- Officer Matthew Verhulst
- Dispatcher Jenna Herrera
- Ofc. Verhulst
- Cpl. Blanpied

Promotions

- Lt. Jones to Lieutenant
- Sgt. Launi to Sergeant
- Cpl. Miller to Corporal
- Cpl. Perez to Corporal
- Tom Perez to Corporal
OBJECTIVE 1

Continue high visibility on campus through the use of marked police and community service vehicles, motorcycles, bicycles, electric carts, and foot patrols for University Police and Community Service Officers. In addition to crime prevention, personal contacts and customer service should be a primary focus during patrol.

ATTAINED: In 2016, the total number of area checks, patrol checks, bicycle checks, and foot patrols throughout the campus were 16,641. This was a 10% decrease from 2015, but still reflects high visibility.

OBJECTIVE 2

Provide crime prevention programs for students, faculty, and staff to decrease crime campus wide. Target crime prevention programs by crime type and location based on crime analysis and community perceptions of crime. Also, attend orientation programs and table resource events to inform the campus community of services provided by the University Police Department and the Crime Prevention Unit.

ATTAINED: 166 crime prevention presentations were provided to the campus community on various crime prevention topics. This was a 36% increase in presentations from 2015 to 2016.

OBJECTIVE 3

Work with the Interfraternity and Pan-Hellenic Councils, Freshman 100 classes, Housing and Athletics to reduce alcohol abuse and sexual assaults.

ATTAINED: Community Services provided four risk management, alcohol abuse, and sexual assault presentations for the Interfraternity and Pan-Hellenic Councils and Athletics.

OBJECTIVE 4

Partner with Student Recreation Center, Student Health Center, and the WoMen’s Center to provide Rape Aggression Defense (R.A.D) classes on both the main campus and the Irvine Campus.
ATTAINED: Two R.A.D classes were hosted by the University Police Department (UPD) in 2016. In addition, the UPD presented 10 R.A.D. workshops to different organizations on campus and also presented a mini R.A.D. workshop hosted by the Women’s Center in Housing.

OBJECTIVE 5
Create and provide a Citizen’s Academy for Community Service Reserves and the University’s community (students, faculty, staff). The training will cover communications, front counter and field procedures, and an overview of the University Police Department. The Citizen’s Academy will begin in the fall of 2016.

PARTIALLY ATTAINED: The Citizen’s Academy did not occur in 2016 due to scheduling conflicts, however, the program was written and approved for implementation. The goal is to have the Citizen’s Academy start in the fall semester of 2017.

OBJECTIVE 6
Partner with Housing and Residence Life to provide crime prevention programs such as Rape Aggression Defense (R.A.D), Identity Theft, Driving Under the Influence of Alcohol & Drugs, Bullying, Active Shooter training etc., to the housing community.

ATTAINED: Thirteen presentations were made at Housing in 2016, which included, one R.A.D. Sexual Assault workshop and four Alcohol Awareness presentations.

OBJECTIVE 7
Promote the UPD’s Enhancing a Positive and Interactive (EPIC) approach to community service. Enhance a positive relationship between members of the University Police Department and the diverse campus community we serve through interaction, communication, and education.

ATTAINED: Members of E.P.I.C. held 28 events and presentations, including seven “Coffee with a Cop” events. This program received a “Teamwork and Collaboration” award from the University.

GOAL TWO
INVESTIGATIONS
Identify, apprehend, and prosecute individuals involved in criminal behavior.

OBJECTIVE 1
Initiate crime prevention strategies to address the number of bicycle thefts on campus, by increasing the amount of proactive patrols and surveillance of bike racks by investigators, patrol officers, and CSOs. Create a partnership with the City of Fullerton Police Department’s transient unit to better understand the connection between that community and these campus related crimes.

ATTAINED: The Investigations Unit, Crime Prevention Unit, and Patrol Division worked together on combating bicycle thefts. Surveillance was conducted and a transient bicycle chop shop was located at an off-campus location. Although arrests were made on bicycle theft related charges, the need to increase the number of bicycles that need to be registered with the University Police Department still exists. This will increase the chances of stolen property being identified and recovered. The CSUF UPD Patrol Division met with the City of Fullerton PDs Transient Unit, and all information was shared.
OBJECTIVE 2

Acquisition of a mobile computer (Toughbook or laptop) for increased work productivity and access to critical databases in the field.

PARTIALLY ATTAINED: Approximately 10 laptops were secured by Administration and Finance IT and assigned to the UPD Emergency Operations Center. One of the laptops is in progress to be programmed and assigned to the Investigations Unit.

OBJECTIVE 3

Utilize crime data analysis of high target crime areas on campus to focus a proactive presence by investigators and patrol personnel and to enhance patrol briefings with vital information.

ATTAINED: Spreadsheets and graphs were created that specified crimes in high target crime areas on campus most recently focusing on bicycle thefts. This information was passed on to both Patrol and Crime Prevention Units. Plain clothes patrols of bike racks were increased to augment proactive patrols.

OBJECTIVE 4

Maintain proactive warrant service to reduce the amount of outstanding arrest warrants.

PARTIALLY ATTAINED: Proactive warrant service was maintained and outstanding arrest warrants were served. The warrant list was updated and organized both electronically and into folders. To maximize efficiency in this area, additional personnel are needed to augment investigators and maximize the number of warrants that are served.

OBJECTIVE 5

Continue to work with RIMS personnel to create an “Auto-Notification” process which will assist Investigations and Records personnel. Implement a “Case Correction Report” and a “Weekly Investigations Log” to enhance levels of communication among the department.

PARTIALLY ATTAINED: A “Weekly Investigations Log” and “Case Correction Report” were created, approved, and are being used on a regular basis. The RIMS “Auto-Notification” process is still pending.

GOAL THREE

Patrol Operations

Work proactively to reduce the incidence of crime, establish effective traffic enforcement programs and foster confidence through visible patrol strategies.
OBJECTIVE 1
Maintain high visibility in and around the campus community. Be consistent in our enforcement efforts by increasing foot patrols and bike patrols to enhance proactive policing as well as prohibiting skateboarding, limiting bicycles on the interior of campus and strategically utilizing both motorcycle officers for traffic enforcement. Enhance the knowledge of students and visitors regarding campus regulations by conducting public safety lectures and increased patrols throughout the campus.

PARTIALLY ATTAINED: The addition of a second motor officer along with daily briefings and roll-call training with emphasis on target areas continues to make a significant impact regarding high visibility and focused patrol throughout the campus community. Officers conducted 2240 foot patrols placing specific emphasis on student housing, building checks and frequently patrolling the quads. In addition, Community Service Specialists at the Irvine campus conducted 2,102 foot patrols and 13,183 area checks. Foot patrols allow officers to be more accessible to our citizens and to encounter better opportunities to enforce skateboard, bicycle and no-smoking on campus violations. Officers further enhanced public safety by conducting frequent patrol/area checks, issuing verbal warnings, handing out safety pamphlets whenever appropriate and utilizing cameras to identify trouble spots.

OBJECTIVE 2
Maintain a high priority in Driving Under the Influence (DUI) enforcement. Continue participating with the county-wide DUI and Saturation taskforce. Help to foster DUI awareness by providing education programs for the campus community with special emphasis on New Student Orientation and Student Housing.

ATTAINED: Officers consistently maintained high visibility for activity consistent with driving under the influence (DUI) and other alcohol and and/or drug related incidents. The main focus was, and still is, to reduce DUI and drug related violations within the campus community. Officers conducted 31 DUI arrests in 2016, one less than 2015. Motor officers conducted 15 traffic safety presentations for international students and are planning to conduct lectures at new student orientations. Both of our motor officers were certified this year as Drug Recognition Experts (DRE) and Standardized Field Sobriety Test (SFST). One motor officer was certified as an instructor in both DRE and FST and continues to conduct training for in-house and outside agencies.

OBJECTIVE 3
Examine career development opportunities and support training for all sworn and civilian personnel. Mentor subordinate officers and develop leadership skills at every level that will continue to fulfill the needs of the department.

ATTAINED: Our officers attended more than 300 hours of POST certified training which included defensive driving, weaponless defense/impact weapons, force options and tactical communications training. Our dispatchers attended approximately 60 hours of P.O.S.T. certified training specific to their primary duties including the hosting of two 8-hour dispatcher training courses for in-house and outside agency personnel. Our support staff completed on-campus job specific training as well as off campus training related to their primary duties.
OBJECTIVE 4

Continue to utilize and improve upon the use of new technology, mobile Records Information Management System (RIMS), Body Cameras and E-Cites to enhance police performance, safety, and transparency. Incorporate mobile RIMS into police vehicle MDCs to enhance an officer’s ability to gather and research information necessary to perform their jobs. Identify specific body camera products and vendors, and assimilate them into an officer’s regular use.

ATTAINED: Mobile RIMS, Body Cams and E-Cites continue to have a positive impact in terms of efficiency, transparency and officer safety. Since we implemented body cameras, citizen complaints have decreased significantly, including sustained complaints. The UPD recently purchased four new Ecites/Printers which enabled us to issue one to each officer and subsequently is expected to extend the life of the equipment due to normal wear and tear. Additionally, the UPD purchased a new License Plate Reader to be mounted on one of three newly purchased patrol vehicles.

OBJECTIVE 5

Continue to deploy personnel, primarily the police motor, in relation to recognized traffic safety concerns, with a focus on vehicle and pedestrian safety on and around the campus.

ATTAINED: Our motor officers consistently exceed expectations in the area of traffic and pedestrian safety within the campus community. They conducted appropriate traffic surveys, partnered with Parking and Transportation and Facilities Management, as well as installed new traffic and speed signs at North Campus Drive, and the east access road, reducing the speed limit from 25 mph to 15 mph. Our motor officers routinely monitor all roads and intersections on campus for vehicular, pedestrian, skateboard and bicycle violators. The areas most impacted will be the intersections at Nutwood/Folino, Nutwood/Commonwealth, West Campus Drive/Gym, North Campus Drive/Yorba Linda and the east access road.

OBJECTIVE 6

Continue to identify appropriate methods of effectively addressing public safety needs in the student housing area, which include enforcement and crime prevention presentations. Enhance service and patrol efforts by maintaining community service officers in the area and frequently deploying uniformed officers to conduct foot patrols and building checks throughout housing.

ATTAINED: The Community Resource Center (CRC) is located in the student housing complex and continues to be an asset to the UPD enforcement effort. Staffing at the CRC consists of one corporal and 27 community service officers (CSO) from 7:00 a.m. to midnight, daily. UPD officers conducted
12,583 area checks, 484 citizens assist, 2040 escorts, 2240 foot patrols, 972 patrol checks, warned 241 skateboarders, and conducted 51 welfare checks.

**OBJECTIVE 1**

Obtain a high-volume water purification system to provide portable water to campus personnel during disasters when local water sources could be restricted.

**PARTIALLY ATTAINED:** Problems occurred with verifying the ability of high volume systems to purify water. Research is continuing.

**OBJECTIVE 2**

Create campus-wide training modules for active shooter scenarios. These would be set in various sized modules (20 minutes to 2 hours) and could apply to faculty, staff, students and other community entities. UPD staff would be trained on these modules to produce consistent messaging for active shooter scenarios.

**PARTIALLY ATTAINED:** Some training modules were created, but UPD staff have not yet been trained on them.

**OBJECTIVE 3**

Create Emergency Preparedness presentations that would be available to faculty to address several emergency situations such as earthquakes, bomb threats or active shooter.

**PARTIALLY ATTAINED:** Some training presentations were created, but more presentations need to be completed and distributed to faculty through the Provost’s office next year.

**OBJECTIVE 4**

Create a campus-wide Emergency Operations Committee to guide and review the Emergency Operations Plan and advise the Emergency Management Coordinator in other aspects of the program.

**PARTIALLY ATTAINED:** Persons to sit on this committee are being discussed and will be appointed in 2017.

**GOAL FIVE**

**Effective Handling of Communications & Records**

Provide services in Communications and Records that enhance the efficiency of the department and assist patrol officers, investigators and the University community.

**OBJECTIVE 1**

Ensure all California State University Fullerton Dispatchers meet their POST training requirements. POST requires every dispatcher satisfactorily complete the requirement of 24 or more hours of POST qualifying training during every two-year cycle.

**PARTIALLY ATTAINED:** Not all dispatchers reached 24 hours of California Post Training credits due to scheduling difficulties or training being unavailable in California.

**OBJECTIVE 2**

Successfully hire and train three new part-time dispatchers to fill current vacancies. The UPD currently has three part-time dispatcher vacancies. Filling the vacancies will assist with shift coverage, sick callouts, and staffing for training back-fill.
PARTIALLY ATTAINED: The police department hired one part-time dispatcher and she successfully passed training.

OBJECTIVE 3

Utilize 911 stats to ensure dispatchers meet the State of California 911 Branch standard and the National Emergency Number Association (NENA) standard. California 911 Standard: During the busiest hour of any shift, ten seconds shall be the maximum amount of time in which incoming 9-1-1 calls are to be answered. NENA Standard: Ninety percent of all 9-1-1 calls shall be answered within ten seconds during the busy hour. Ninety-five percent of all 9-1-1 calls should be answered within twenty seconds.

ATTAINED: All calls were answered within the State of California 911 Branch standard and the National Emergency Number Association (NENA) standard.

OBJECTIVE 4

Continue to work with Southern California Public Safety Dispatchers Association (Orange County PSAP Managers) to research, develop policies, implement, and train UPD dispatchers on “Text to 911.”

PARTIALLY ATTAINED: Still in progress, “Text to 911” was pushed to 2017. Several meetings are scheduled to determine how to move forward as a county.

OBJECTIVE 5

Collaborate with cross-divisional partners to meet timeline set in place by the CSUF Clery Compliance committee for compliance with the Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act (Clery Act).

ATTAINED: The Clery Compliance Committee was developed encompassing cross-divisional campus partners identified as having roles vital to the success of compliance with the Jeanne Clery Act. Quarterly meetings established goals and objectives of the Clery Compliance Committee and opened discussions of compliance issues as well as dialog regarding the intersection between Title IX, Violence Against Women Act (VAWA), and the Clery Act.

OBJECTIVE 6

Review and revise RIMS software and data management tables to improve efficiency and accuracy of the Uniform Crime Report, the Clery Act Report and statistical crime data.

ATTAINED: Due to the expansion of Violence Against Women Act (VAWA) and the Jeanne Clery Act, the RIMS data tables were analyzed and updated to increase accuracy of the United Crime Report, Clery Act and statistical crime data.

OBJECTIVE 7

Assess and revise existing procedures and establish communication protocol for property interrelated between safekeeping, evidence and found property.

ATTAINED: Procedures were established to receive, store, track and dispose of safekeeping, evidence and found property for efficiency and accuracy while maintaining departmental records according to Department of Justice guidelines.

OBJECTIVE 8

Implement new key control online training. This training module will assure regulated access with regard to securing University assets and to educate University department key authorizers of accountability and responsibility regarding key control procedures per policy.

ATTAINED: In coordination with the campus AFIT team, an outline key control training module was developed and distributed to department management key authorizers. The online training module has communicated responsibility awareness to department managers and increased efficiency.
CALEA Accreditation

By Rachel Junn

The law enforcement accreditation system establishes a uniform set of “Best Practices” for police agencies that are consistently verified and measurable on an international scale. CALEA is an independent body that monitors compliance, and creates accountability to the community and for the line officers who are performing day-to-day work. Within the law enforcement standards of Best Practices are compliance requirements dealing with life, health, and safety. Every standard is intended to make an agency more professional while at the same time improving its service to the community. Accreditation increases the agency’s ability to prevent and control crime through more effective and efficient delivery of law enforcement services. It also increases community confidence in the policies and practices of an agency.

As one of the first agencies in the CSU system to receive recognition from the Commission on Accreditation for Law Enforcement Agencies (CALEA) as a fully accredited agency, California State Fullerton Police Department achieved its first CALEA Accreditation Award in 2001. Since then, the department has remained accredited and has been awarded six consecutive times, with our most recent reaccreditation occurring in November 2016.

As an additional honor, California State Fullerton University Police was also accredited in 2008 by the International Association of Campus Law Enforcement Administrators (IACLEA).

Inclusion into CALEA accreditation allows the California State Fullerton University Police Department to raise quality and maintain professional excellence in terms of ongoing self-study, procedures, preparedness, accountability, liability and risk exposure. The University Police Department continues to adhere to 484 professional standards and is dedicated to providing the highest level of service possible to the campus community.
Captain Brockie is responsible for Support Services, which includes Title IX, Jeanne Clery Act compliance, Records and Emergency Management.

Title IX is the program from the Education Amendments of 1972 that protects people from discrimination based on sex in federally funded education programs or activities. This program and certain other federal and state laws prohibit discrimination in education programs and activities operated by the University. Such programs and activities may include, but are not limited to: admissions, recruitment, financial aid, academic programs, student treatment and services, counseling and guidance, discipline, classroom assignment, grading, vocational education, recreation, physical education, athletics, housing and employment. Also, a recipient may not retaliate against any person because he or she opposed an unlawful educational practice or policy, or made charges, testified or participated in any complaint action under Title IX.

In June 2015, Chancellor Timothy P. White published four Executive Orders which detail the CSU policies on systemwide sex discrimination, sexual harassment, sexual misconduct, dating and domestic violence and stalking. These documents provided the framework under which each campus conducts the policies for handling such cases and ensures that specific campus personnel, such as those in University Police, are responsible for the application of these policies.

The Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act, or Clery Act, was signed into law in 1990. This Act was created after the death of Jeanne Clery who was brutally killed in her college dormitory room at Lehigh University. Through the hard work of Jeanne Clery’s parents, the Act required that campus crime statistics be made readily available to the public. This information includes on-campus crime statistics as well as statistics from local police agencies, non-campus property, either owned or controlled by the university, or public property immediately adjacent to campus.

Annually, in compliance with the Jeanne Clery Act, the Annual Security and Fire Safety Report is published to provide this information as well as the description of investigations procedures, definitions, numerous crime prevention tips, disciplinary and reporting programs and procedures. Copies of the report are available on the University Police website and as a hard copy on request.

Our Records Supervisor, Gwen Dack, and her team assist with Title IX and Clery Act compliance. Sue Fisher, our Emergency Management Coordinator, is responsible for everything Emergency Management.
In 2016, the Community Service and Crime Prevention Unit was led by Corporal Jose Rosales for the first half of the year and later by Corporal Tom Perez. The unit continued its cohesive and proactive approach by engaging in community outreach. This entailed collaborating with students, staff, faculty, and organizations on crime prevention programs and meetings, making professional presentations, educational tabling events, and continued growth of the Encouraging a Positive and Interactive Community (E.P.I.C.) program. There were 166 crime prevention presentations given during the year, including 28 E.P.I.C. events with the most notable being 7 “Coffee With A Cop” collaborations.

The Community Service Unit operates as a support function for the University Police Department. It is comprised of 30 student Community Service Officers (CSOs). The program continues to provide a high level of service and maintain a professional relationship with all members of the campus, as well as the surrounding, community. The CSO program also provides a variety of promotional opportunities and leadership roles for students.

Throughout the year, our CSOs are provided specialized training including basic Oleoresin Capsicum (OC pepper spray) training which allows them to carry OC spray on their duty belts, defensive driving, radio communications, electric cart operation, tactical casualty care, terrorism liaison officer, and leadership training.

While the CSOs are the eyes and ears of our department, they provide a host of services to the campus community including:

- Nightly safety escorts, site watches, fire watches, loss prevention, and campus patrols.
- Auxiliary support to the UPD, including opening and securing buildings daily throughout campus.
- Diligent, uniformed and plain clothes, watch to decrease thefts at the Titan Bookstore through the loss prevention program.
- Awareness and education to library patrons to decrease the loss of personal & state property.

Our CSOs continue to enhance a safe campus community through constant professionalism and strong interpersonal relationships with the students and staff.

The Community Service and Crime Prevention Unit operates out of the Housing Community and Resource Center (HCRC) which opened in August of 2013. While the HCRC provides resources primarily to residents of housing, during the year we also assisted over 400 students, staff, and parents who walked in. The HRC provides bike registrations, safety escorts, and provided information on a variety of topics. The HCRC is a safe zone for all students. It is staffed with Police Officers and CSOs and is open from 8:00 a.m. to 10:00 p.m., Monday through Friday.
The CSUF Rape Aggression Defense (R.A.D.) Program is offered each semester to female students, faculty, staff and community members. The R.A.D. Program is dedicated to teaching women defensive concepts and techniques against various types of assault, by utilizing easy, effective, and proven self-defense techniques. Women of all ages and backgrounds are empowered and equipped to defend themselves against assault, rape or abduction.

The 12-hour program is facilitated by CSUF Police Officers, who have been specially trained and certified in the R.A.D. Systems and includes three half-day classes covering lectures, physical self-defense techniques, and a scenario-based hands-on training experience.

Students will learn a variety of physical self-defense techniques and through repetitive practice, improve self-awareness, build confidence, and realize their physical power. This hands-on training affords students the opportunity to learn and practice the R.A.D. self-defense techniques in a safe, comfortable training environment. The R.A.D. course culminates with several "simulated assault" scenarios with the R.A.D. instructors, who wear state of the art protective gear specifically designed for this training.

CSUF offers a life-long opportunity for physical skill mastery through the Lifetime Return and Practice Policy. Students who complete the course may return to future courses, at no charge.

The University Police Department has partnered with the Student Recreation Center (SRC) and Associated Students Incorporated (ASI) to continue promoting R.A.D. to women at CSUF and in the community. Further information about the CSUF R.A.D. Program can be found on http://police.fullerton.edu/RAD.
The Investigations Unit is overseen by Captain Scot Willey. Investigations consists of one sergeant, one corporal and one rotational investigator position. The sergeant currently assigned to investigations is Patrick Launi and the corporal is Jose Rosales. Officer Autumn Hollyfield is currently assigned to the rotational investigator position.

The Investigations Unit is responsible for conducting follow-up investigations of any criminal activity which occurs on University property. Cases with identifiable offenders are filed on a regular basis with the Orange County District Attorney’s (OCDA) office for criminal prosecution. If the offender is a CSUF student, the case may also be filed with the Student Conduct office for administrative action.

Investigations has effectively been utilizing an electronic filing system in conjunction with the OCDA office to streamline the criminal case filing process since 2013. This has resulted in significant cost savings for the department.

Property crimes from the CSUF campus continue to be a primary investigative concern. Theft of bicycles, laptops, and cellphones account for a large majority of the reports filed with University Police. Investigators work in conjunction with the Community Services Division to keep the university community informed on theft prevention, in addition to providing daily briefing updates to patrol officers on current crime trends. Unattended personal property accounts for most of the larceny cases. Investigators recommend that members of the campus community register their bicycles with the University Police Department and keep a list of serial numbers for their personal property. This will assist in the prevention effort and increase the possibility of any stolen property being recovered.

Investigations continued to maintain a close working relationship with allied police agencies in 2016, which resulted in suspect arrests and the closure of several theft cases.

In 2016, the Investigations Unit, continued its strong communication link with Title IX personnel regarding Title IX and Discrimination, Harassment and Retaliation (DHR) related cases. This partnership has proven effective by ensuring services and accommodations are administered to the student population, while the Title IX/DHR process can be completed in a timely manner.

In 2016, the Investigations Unit also met with the OCDA office regarding Title IX related cases.
The Patrol Operations Division provides uniformed patrol services for the California State Fullerton main campus and the satellite campus located in Irvine. During the 2016 calendar year, patrol officers responded to 11,906 calls for service and 21,757 officer-initiated incidents for a total of 33,663 incidents, an decrease of only 5.2% from 2015. Additionally, UPD officers made a total of 430 arrests during the year.

University Police Officers issued a total of 550 citations throughout the campus community. Speeding, stop signs and crosswalk violations continue to be issues resulting in numerous complaints and increased enforcement applicable to the California Vehicle Codes. Additionally, pedestrian and bicycle related issues resulted in increased enforcement, monitoring of crosswalks around campus and increased emphasis placed on traffic during student orientation lectures. A total of 142 traffic accidents, 12 involving injuries, were reported to the University Police Department during 2016, an increase of 112% from 2015. Inattention due to talking or texting on a cell phone while driving and pedestrian crosswalk violators can be attributed as the primary cause for the increase in traffic collisions. As a result, the UPD has increased the enforcement of distracted drivers and monitoring crosswalks to promote safe driving conditions on and around the campus. University police continue to focus specific attention on the enforcement of Presidential Directive 16, skateboard and bicycle violations, as well as Presidential Directive 18, the campus no-smoking policy. A total of 332 subjects were contacted and warned due to violations of Presidential Directive 16 and Presidential Directive 18.

The University Police Department continuously maintains proactive patrols throughout the campus community. Our traffic division focuses an extraordinary amount of time educating the campus community on traffic safety by conducting lectures and demonstrations on driver safety, drug recognition (DRE), standard field sobriety test (SFST), and driving under the influence (DUI) enforcement. University Police officers continue to partner with allied law enforcement agencies and participated in a number of joint task force operations throughout the county, such as:

- Gang and probation sweeps
- North County SWAT
- Orange County Gang Task Force
- Regional Narcotics Task Force
- “Party Patrol” in conjunction with the CSU Health Center grant project
- “Avoid the 28” grant funded driving under the influence saturation program
- Railroad Crossing task force
- Distracted driver “Click it or Ticket” Campaign
- Warrant service operations
The Police Department’s Record Bureau is comprised of civilian employees who are the custodians of record for the department. The main responsibilities of the Records Bureau are the control and maintenance of all police reported incidents that occur within and around the campus. The Records Bureau processes crime reports, collision reports, traffic citations, stolen property reports, stored or recovered vehicles, as well as processing arrest reports for the North Justice Center. The Bureau is responsible for following the California Public Records Act guidelines for the dissemination of all requests for University Police Department records. Accuracy and timelines are paramount in the Records Bureau as staff work to meet deadlines with the Department of Justice, Department of Education, District Attorneys and department detectives. The Records staff maintain the department records management system to ensure that statistical crime and arrest data are properly reported on a monthly basis to the Bureau of Criminal Statistics and the F.B.I.

Additionally, as mandated by the Jeanne Clery Act, all campus crime statistics are reported to the Department of Education and published annually on October 1st in the Cal State Fullerton Police Department Annual Security Report and Fire Safety Report. This report is a collaborative and comprehensive effort that includes the cooperation of departments from all divisions within the University and surrounding law enforcement agencies. The Records Bureau is dedicated and committed to providing the highest quality of services to our community.

Records Bureau Services:

- Assist the public and campus community with public records requests, citation signoffs, key distribution, live scan services and general information.
- Follow California Public Records Act guidelines for the dissemination of all requests for University PD Records.
- Provide crime statistic reporting to the Department of Education, Bureau of Criminal Statistics and the Department of Justice.
- Ensure accuracy of data entry into the records management system and maintain tracking records for all lost and found property and safekeeping.
The University Police Communications Center is responsible for answering 9-1-1 calls, dispatching police officers, parking officers, and community service officers, requesting fire department personnel, and working with a variety of campus departments and outside agencies, 24 hours a day, 7 days a week.

Our police dispatchers monitor various radio channels, answer emergency and non-emergency phone calls, monitor video cameras, respond to fire and burglar alarm activations, and coordinate after-hours facility requests.

Dispatchers respond to officers’ requests for local, state, and nationwide records requests via the California Law Enforcement Telecommunications System (CLETS). They receive all emergency blue phone and elevator (entrapment) phone calls on campus. Also, they actively monitor more than 190 video cameras situated throughout the campus to monitor general areas, traffic, and special events.

Our Communications Center is staffed 24 hours a day by 6 full-time dispatchers and 4 part-time dispatchers. Each dispatcher is certified by California Peace Officer Standards and Training (POST) and receives Continuing Professional Training (CPT) each year.

### 2016 University Police Dispatcher Stats:
- Answered 9,745 9-1-1 calls, 6,938 landline, 2,807 wireless.
- Answered 40,738 total phone calls, 98% of calls answered within 15 seconds, average answer time was 4.5 seconds.
- Logged 33,663 incidents, 21,757 officer initiated, and 11,906 calls for service.
The campus Emergency Preparedness focuses on preparing faculty, staff, and students for emergencies. This year, the Emergency Operations Team members participated in a county-wide exercise called “Surf Quake.” This exercise, developed and coordinated by the Orange County Emergency Management Office, tested our ability to respond and communicate after a significant earthquake that ruptured along the Newport-Inglewood Fault, which runs along the Orange County coastline.

Earthquakes are natural part of Southern California living, so creating scenarios that could have severe impacts is critical to discovering what effects there would be to this campus, as well as our satellite facilities around Orange County. The disruption of utilities, loss of communication through loss of cell phone service and potential loss of roads and freeways, as well as a range of medical and fire assistance required, are all considered.

Because this was a county-wide exercise, the University gets the opportunity to interface with county and neighboring partners in sharing resources and learning to communicate efficiently.

The Great ShakeOut exercise included an activation of our Emergency Operations Center team members, at which time response to many on-campus situations were discussed. Using the idea of an “escape room,” a “room” was created in an enclosed canopy in the central Quad in which participants would be timed to find clues related to earthquake preparedness. Everyone who played “Beat the Quake,” enjoyed the fun and competitive experience. While all participants received information on earthquake preparedness, those teams with the best time also received emergency water-filtering water bottles or solar-powered backpacks.

In coordination with University Police, staff at the Student Recreation Center were provided...
“hands on” training in how to react to dangerous situations—“Run, Hide or Fight”—especially in situations of an armed intruder. After a short lecture and video, staff practiced the “Run or Hide” option of getting away from danger in both inside and outside SRC areas. Lastly, staff were taught the proper way to bring down and disarm the gunman by surprise. Highly-trained University Police officers dressed in “red man suits,” which are padded uniforms made specifically for these types of exercises, and acted as a gunman. Staff were then able to practice bringing down and disarming the gunman, or “Fight”.

Evacuation drills are disruptive by nature. However, while a class or other campus activity may be cut short for these drills, these drills provide life-saving techniques that all campus personnel must know. Two unannounced evacuation drills are conducted every spring and every fall at both the Main Campus and at the Irvine Campus. Evacuation maps are posted on the Emergency Preparedness website that shows the evacuation locations for every building on the Main Campus. Evacuation maps are posted around the building at the Irvine Campus.

The Emergency Preparedness Facebook page, introduced in 2012, continues to gain followers. It contains videos and emergency tips that would be of interest to the campus community. The Emergency Preparedness website changes throughout the year to provide videos, links to other sites, and information on current events to help people get prepared.

Emergencies cannot be precisely predicted, but as a campus we can certainly be prepared to handle whatever comes our way. Being prepared for earthquakes, storms, workplace violence, or any crisis is a task that takes time and effort, but because of its importance, being prepared is part of what we do. Evacuation drills, audible campus announcements, emails and mock disasters are some of the tools that are used throughout the year to practice those skills necessary to survive and survive well. Find more information at the Emergency Preparedness website at: http://prepare.fullerton.edu.
University Police provides uniformed patrol and security for approximately 7,000 students, faculty and staff at the Irvine campus. Security is present on campus daily during all business hours, with uniformed patrol available during the busiest hours. They handled a total of 302 incidents during the year 2016. The University police offers the same type of service to the Irvine Campus as they do to the main campus, taking criminal and non-criminal reports, traffic reports, assisting with medical aid calls, emergency and non-emergency response. University police also provide services such as lost and found, Livescan and parking and transportation information. They handled a total of 864 Livescans for the year. Crime prevention outreach to the campus community is conducted through public safety presentations and orientations as well as foot patrols and vehicle patrols. Community Service Specialists are an important asset to our police officers as they assist in the enforcement of campus rules, theft prevention and emergency evacuations. Additionally, they provide daily building lock and unlock services. Located in the business district of the Irvine Spectrum, the University Police Department works with City of Irvine Police Department should there be a need for mutual aid or crimes that occur on campus when the campus is closed. Multiple surrounding businesses hold meetings and conferences at the campus. Although the Irvine Campus is smaller than the main campus, most of the same basic services are available, such as admissions, registration, cashier’s office, counseling, psychological and academic advisement to name a few. The Associated Student Services provides a lot of support for Irvine students with several activities throughout the school semester.
University Police Personnel Extraordinary Activities

CHARITY AND VOLUNTEER ACTIVITIES

Members of the University Police Department pride themselves in getting involved in the community for charity events and other activities to encourage camaraderie and honor the dedication of those in the department. The following are events in which various University Police personnel have been involved in the past year.

Special Olympics Torch Run
University Police Personnel Extraordinary Activities

Placentia Night Out

Coffee with a Cop
University Police Personnel Extraordinary Activities

Flag Football Event
EPIC and ACCESS

Orange County
Solidarity March
Training is an important part of the University Police Department’s formula for an informed and safe campus. In 2016, University Police provided an active shooter training for our officers at the FBI training facility in Irvine and for all of the Student Recreation Center staff. Emergency Preparedness Coordinator Sue Fisher taught Professional Rescuer First Aid and CPR classes to our Police Officers and CSOs. Other training courses that were hosted or attended by University Police personnel included; force options simulator, defensive driving, sexual assault investigation and firearms training just to name a few.
## Campus Statistics

### Petty Theft Location

<table>
<thead>
<tr>
<th>Location</th>
<th>Count</th>
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<tbody>
<tr>
<td>Bookstore</td>
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<td>Engineering</td>
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<td>Facilities Operations</td>
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<td>Langsdorf Hall</td>
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<td>McCarthy Hall</td>
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<td>Mihaylo Hall</td>
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<td>Nutwood Structure</td>
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<tr>
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<td>University Hall</td>
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<td>Visual Arts</td>
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**2016 Petty Theft Total**: 133

### Grand Theft Location

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<td>Nutwood Parking Structure</td>
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<tr>
<td>Performing Arts</td>
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<td>Quad</td>
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<td>St. College Parking Structure</td>
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**2016 Grand Theft Total**: 25

### Grand Theft Auto Location

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**2016 Grand Theft Auto Total**: 5

### Vandalism Location

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**2016 Vandalism Total**: 39
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<td>MIHAYLO HALL</td>
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<td>NUTWOOD PARKING STRUCTURE</td>
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2016 BURGLARY TOTAL 47

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<td>NON INJURY</td>
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<td>HIT &amp; RUN-INJURY</td>
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<td>HIT &amp; RUN NON-INJURY</td>
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2016 TRAFFIC COLLISION TOTAL 67
Organizational Values

The University Police Department is committed to providing quality service to the University and facilitate its academic and community service mission. The University Police Department will successfully meet this challenge by upholding professional standards that embody the following values:

**Service Orientation**
This organization seeks to distinguish itself by seizing opportunities to respond and serve our University Community. This is accomplished through a sincere interest in meeting the needs of our customers, and swift response to their concerns.

**Effective Leadership**
This organization will take a leadership role and serve as an active partner in our University Community. We will achieve this through integrity, professionalism, and in guidance in all our community interactions.

**Empowerment**
This organization encourages individual responsibility, mutual respect, and collaboration to broaden understanding. We will pursue opportunities to grow and develop and actively invest resources and ideas in achieving shared visions and goals.

**Mission Statement**
We are dedicated to ensuring the University community’s right to a crime-free environment through exemplary and professional service.

-Safety Today for a Safer Tomorrow-
CSUF Police Department
800 N. State College Blvd.
Fullerton, CA 92834

In an emergency, dial 9-1-1

24 hr. Police Dispatch Center
(657) 278-2515

Community Resource Center
(657) 278-5533

Safety Escorts
(657) 278-2515

Front Counter Services
(657) 278-4308

Emergency Services:
prepare.fullerton.edu

Visit us on the web at:
police.fullerton.edu